

THE CUTTING EDGE

Sharpening Your Management Skills through KSCPM

www.KSCPM.org

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Inside this Issue

- 1 KSCPM Summer Luncheon
- 2 - Spotlight on KSCPM Member
- 3 - KSCPM Seminar
- 4 - Photos Seminar 2016
- 5 - Summer Luncheon Form
- 6 - 2016 Dues Renewal
- 7 - Retiree Form
- 8 - 2016 Board of Directors

2016 dues are now payable. Find your membership form on page 6 of this newsletter or go to:
www.kscpm.org/2015_KSCPM_Membership_Application_Revised.pdf

**KENTUCKY SOCIETY
CERTIFIED PUBLIC
MANAGERS®**

**KSCPM SUMMER
LUNCHEON**

Thursday, July 21, 2016

**DEPARTMENT OF
CRIMINAL JUSTICE
TRAINING, ECU**

RICHMOND, KY

Registration form

On page 5

Summer Luncheon Speaker
Mark Filburn



Commissioner Mark Filburn joins the Department of Criminal Justice Training (DOCJT) following decades of service in community policing, criminal investigations, law enforcement training, and command of tactical operations. Since 2005, he has worked as a law enforcement specialist with the Kentucky League of Cities (KLC) providing consultation services to police agencies across the Commonwealth.

DOCJT provides entry-level and in-service training for approximately 11,000 students each year, including city and county police officers, sheriffs, deputy sheriffs, university police, airport police, law enforcement telecommunicators and coroners. Training is also provided for officers charged with water enforcement, motor vehicle enforcement, alcoholic beverage control, mining reclamation and personnel from several other state and federal agencies.



Will you be retiring in 2016?
Be sure to complete the form on page 7 of this newsletter.

Spotlight on KSCPM Member



Larry Totten Receives Bluegrass West Chapter Waterfield Award

The Harry Lee Waterfield Achievement Award is presented to a former public servant who has demonstrated outstanding leadership to the Kentucky Public Retirees (KPR). When approached by General Taylor Davidson, a then-member of KPR, Harry Lee Waterfield, Jr., agreed to sponsor awards to be presented annually in honor and memory of his distinguished father, the Honorable Harry Lee Waterfield, who served the people of Kentucky in many capacities, including the office of Lieutenant Governor, and who was the founder of the Investors Heritage Insurance Co. Since 1991, the KPR State Board has authorized the selection and recognition of KPR members each year to receive these awards at the annual conference. The Bluegrass West Chapter (BW) of KPR also recognizes a member as a recipient.

A Business Administration major by education, Larry was hired as a Park Chef in 1975 but hung up his apron the following year to move to the operations side of the department's Food Service Division, opening the agency's only "fast food" operation in 1979. In 1983, he moved into field operations as Business Manager at Jenny Wiley State Resort Park. In 1988, he was promoted to a larger operation as Fiscal Officer at Lake Cumberland State Resort Park and promoted again in 1991 to the department's largest resort facility. In 1993, he was promoted to the position of Resort Park Manager at Rough River Dam State Resort Park and returned to Lake Cumberland as Resort Park Manager in 1995.

Larry earned the Parks Department's Certificate of Merit three times: 1985, 1990, and 1998. (The Certificate of Merit is awarded to employees who exhibit exceptional performance of duty.) The 1985 award was given for assisting community flood victims; 1990 award was given for fighting a kitchen fire, preventing it from destroying the Lodge; 1998 award was given for work in technology expansion.)

In December 1993, he earned his Certified Public Manager® certification, the first person within his agency to have done so. Since joining KSCPM Larry has twice served as President of the American Academy of Certified Public Managers® (AACPM) and has established the record for continuous service to the Academy at the National Board level. Larry was also the recipient of the 2004 Henning Award. Named after Dr. Kenneth Henning "Father of the CPM Program", it is the highest honor the AACPM bestows on a member for career accomplishments, community service, and contributions to state and national public manager organizations.

In 1995, he earned a second professional certification – Certified Hotel Administrator – given by the Educational Institute of the American Hotel & Lodging Association. Eligibility requirements for this certification include a combination of education and experience, capped by a rigorous examination. Professional certification through the Educational Institute is considered the ultimate distinction in professional excellence in the hospitality industry and is recognized as the standard throughout the world.

He currently serves as the KPR Legislative Liaison to the Kentucky Retirement System Board and the statewide Legislative Chair. At the KPR annual meeting in Bowling Green, Larry and two members of the Bluegrass West KPR chapter were elected as state officers, and additionally Larry was installed as Vice President of Bluegrass West.



KPR Past President Paul Guffey, 2016-17 KPR President Larry Totten, CPM, with President-elect Nikki Henderson (Louisville), Secretary Lexie Southworth (BW), and Treasurer Kay Hines (BW)

KSCPM Seminar



KSCPM President Margaret Puckett

The KSCPM “Reconnecting With Leadership” Seminar was held on May 11, at the Department for Environmental Protection (DEP) 300 Fair Oaks in Frankfort. President Margaret Puckett welcomed the group and talked about the Kentucky Society of Certified Public Managers®. She related to attendees how KSCPM is able to provide important training information to state employees, and provides additional peer interaction and conversations at the same time. Such participation is vital to the improvement and stability of government programs through well trained and informed managers. KSCPM is an important host for continued management training to this new administration.

Detective Mike Viergutz and Kim Bradley, Kentucky State Police, were the first speakers of the day. They talked to the group about cyber-attacks. Cyber-attacks have become increasingly sophisticated and dangerous. They mentioned attacks can come in the form of viruses to ransomware (a form of blackmail), and organizations will need to assess systems for security, possible threats, best practices, and data breach remediation. Recently government employees have been targets of an even more mischievous type of phishing known as “spear phishing”. Spear phishers target select groups of people with something in common, the victims are asked to click on a link inside the e-mail that takes them to a phony but realistic-looking website, where they are asked to provide passwords, account numbers, user IDs, access codes, PINs, etc. The FBI’s Internet Crime Complaint Center www.ic3.gov accepts online internet complaints.

Representative James Kay, Kentucky House of Representatives, provided an overview of 2017-2018 Budget. His District (56) has the second largest number of state employees. During the 2016 Regular Session of the Kentucky General Assembly, he served on the following: Education, State Government, Banking and Insurance, Tourism Development and Energy, and Veterans and Military Affairs Committees. Representative Kay shared his concerns on how this budget will impact employees and services and opened the session to answer the many questions from those in attendance.



Brian Ingle, Professional Development Branch, KY Transportation Cabinet, presented a workshop on Self-Leadership. Each participant was asked to assess certain situations and the outcome of their decisions. The workshop reviewed Intentionality: Thinking Better Thoughts and how it drives better behavior and core beliefs. Brian’s PowerPoint helped show how situational decisions are affected by our core beliefs.

“Four Generations One Workplace” was the topic that Nancy Houseal, marketing librarian for the Division of Library Services at the Kentucky Department for Libraries and Archives presented. She talked about the percentage of the four generations in the workplace: Matures 2%; Baby Boomer 29%; Generation Xers 34% and Millennials 34%. Nancy offered information on working with a generational mix of employees, co-workers, and customers. The groups shared trends and influences offer insight to their different approaches at work.

Gregory S. Motley, is a branch manger for the Public Integrity/Special Investigations Section, Office of the Attorney General (OAG). As we began the day we ended the day with the discussion of cyber crimes. The newly created Cyber Crimes Branch, investigates crimes committed over the internet; and the Public Integrity/Special Investigations Branch conducts investigations regarding allegations of corruption by state and local public officials.

The seminar concluded with a drawing for door prizes. Seminar attendees provided feedback to help in the planning of next year’s training sessions and survey responses were favorable for all the our guest speakers.

Scenes from 2016 Seminar





Summer Luncheon

Thursday, July 21, 2016

11:30 a.m. - Lunch

12:00 p.m. - Speaker

Funderburk Building, room 405

Law Enforcement Complex, Eastern Kentucky University

Kit Carson Drive, Richmond

Check-in will be in the main lobby of the Funderburk Building. Permits will be issued for parking.

Special Guest Speaker

Mark Filburn

Commissioner, Department of Criminal Justice Training

Box lunch will be served. Cost: \$8.50

MAIL REGISTRATION FORM and PAYMENT TO:

Kentucky Society of Certified Public Managers

POB 42

Frankfort, KY 40602-0042

E-Mail: RHJCPM@aol.com

Payment and Registration form must be received by Tuesday July 19, 2016. **Payment must accompany registration.**

Reservations: Member Guests: _____ Amount: \$ _____

NAME: _____

OFFICE PHONE _____

E-MAIL:



**KENTUCKY
Society of Certified Public Managers®
P.O. Box 42
Frankfort, Kentucky 40602-0042**

TYPE CPM Associate Affiliate

 New Renewal FOR YEAR SINCE

PERSONAL INFORMATION

NAME: _____

TITLE: _____

AGENCY: _____

WORK ADDRESS(city/zipcode): _____

HOME ADDRESS(city/zipcode): _____

PHONE: Work (___) _____

 Fax (___) _____

 Home (___) _____

 Email _____

INDICATE AREA OF COMMITTEE INTEREST IN KSCPM:

MAKE CHECK PAYABLE TO:

KENTUCKY SOCIETY OF CPMs - \$50.00

eMars Vendor # VC0000136386

Kentucky Society of Certified Public Managers®

Retiree Form



Name _____

Date Retiring _____

Address _____

City _____ State _____ Zip _____

Telephone _____ Fax _____

E-mail _____

Mail to:

E-Mail to:

KSCPM
POB 42
Frankfort, KY 40602-0042

RHJCPM@aol.com

Please notify us at least (2) weeks prior so we can change information in the database.

Must be a current KSCPM member in good standing.



KSCPM 2016 BOARD OF DIRECTORS

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Sallie Razor	President-Elect	sallie.razor@ky.gov	502-696-5426
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